

Tariffs for individuals *

Main fees	Group 1	Group 2
LOCAL UK PAYMENT ACCOUNT (GBP ONLY)		
Onboarding fee	FREE	N/A
Monthly account maintenance fee	FREE	N/A
INTERNATIONAL PAYMENT ACCOUNT (MULTI-CURRENCY)		
Onboarding fee	£9/€10	£85/€100
Monthly account maintenance fee	£4/€5	£20/€25
INCOMING PAYMENTS		
Incoming payments	FREE	FREE
OUTGOING PAYMENTS (LOCAL & SEPA)		
Internal payments (within Emerald24)	FREE	FREE
Faster payments, BACS (£)	£1	£1 ¹
SEPA up to 1'000 (€)	€1	€2.5
SEPA from 1'001 to 15'000 (€)	€2.5	€5
SEPA from 15'001 to 50'000 (€)	€5	€15
SEPA from 50'001 to 100'000 (€)	€10	€20
SEPA more than 100'000 (€)	€20	€30
OUTGOING PAYMENTS (INTERNATIONAL & CHAPS) ²		
Up to 15'000 (£/€/ \$)	£35/€40/\$50	£40/€50/\$60
From 15'001 to 100'000 (£/€/ \$)	£50/€60/\$70	£70/€80/\$90
More than 100'000 (£/€/ \$)	£85/€100/\$115	£100/€120/\$135

* Extra or special fees may apply to certain clients or transactions based on risk assessments or other factors. Advance notice will be provided in such cases.

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Additional fees	Group 1	Group 2
Account closure fee	£18/€20	£40/€50
Dormant account maintenance fee (monthly) ³	£18/€20	£40/€50
Standard reference letter	£48/€60 (incl. VAT)	£48/€60 (incl. VAT)
Customised reference letter	£102/€120 (incl. VAT)	£102/€120 (incl. VAT)
Account statement (signed paper copy, per page)	£4.80/€6 (incl. VAT)	£4.80/€6 (incl. VAT)
Cancellation, amendments to a payment order	£60/€70 + incurred expenses	£60/€70 + incurred expenses
Investigation of an executed payment	£60/€70 + incurred expenses	£60/€70 + incurred expenses
Investigation of an expected incoming payment	£9/€10	£9/€10
Confirmation document for an outgoing payment	Request fee	Request fee
Dispatching documents with courier	£10.80/€12 (incl. VAT) + delivery fee	£10.80/€12 (incl. VAT) + delivery fee
Additional fee for assessment of transaction ⁴	Individual	Individual
Currency exchange fee (for pairs not involving GBP, USD, EUR)	1%	1%
Failure to provide requested documents/information in due time	£85/€100	£85/€100
Fee for holding client funds following the termination of a business relationship with Emerald24 (monthly)	£85/€100	£420/€500

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EXPLANATORY FOOTNOTES

Group 1 Individuals - residents of the UK, EEA, Switzerland

Group 2 Individuals residing outside of the UK, EEA, Switzerland

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- ¹ If client is eligible for FPS/BACS payments;
 - ² Payments in other currencies (e.g., USD, CNY, CHF, AED) are possible with Emerald24's approval on a case-by-case basis;
 - ³ If no credit or debit transactions have occurred in the past six months;
 - ⁴ In cases of requests from correspondent banks, beneficiary banks, intermediary banks and other institutions involved in the execution of the payment.
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Additional fees charged by correspondent banks may be applied (for both incoming and outgoing payments). The ultimate and final decision on the assigned category lies with Emerald24.

The criteria indicated above to determine the category apply in the majority of the cases, but not always. Special fees may be applied to clients falling under certain criteria.

When transacting a payment from Emerald24 (account or card), Emerald24 as an issuer of electronic money redeems electronic money for their nominal value.

Electronic money is exchanged for fiat money with an exchange rate of 1:1.

The fees outlined in the table represent charges for redemption of electronic money.